

Yanta, Judy

ATR

From: Chris Hamady [chrismh@wcnet.org]
Sent: Saturday, December 22, 2001 4:57 PM
To: ASKDOJ
Subject: Microsoft has once again hurt consumers and the U. S. Government



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USDOJ,

I feel compelled to write to you to voice a complaint against a company that continues to treat consumers and the state and national governments with arrogance and disdain. Recently, it became public knowledge of a security hole in WindowsXP that can allow a hacker complete and total control over a Windows XP based computer once it is connected to the internet. This in and of itself is statement enough against Microsoft, yet to my shock, it is being reported that Microsoft was informed of the security hole a full 5 weeks before ever notifying the consumers, business community, and the government of the United States, all who were at risk while Microsoft reaped profits acquired through the withholding of this information from the public. To make matters worse, they advertised that Windows XP is a "new standard in security" for computer operating systems. I am not a lawyer, but to me this seems to be some sort of product fraud leveled against consumers. Please look into this on behalf of me and all consumers who want a fair and balanced technology marketplace, and reconsider the current settlement with a company, that I feel, will never stop treating consumers, competitors, and the government with total arrogance, illegality, and disregard.

Thank you.

Respectfully,

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